

Effective Date: 19.11.2024

Canvas Memories UK is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website <https://canvasmemoriesuk.com>.

1. Information We Collect

We may collect information about you in various ways, including:

a. Personal Data

When you make a purchase, contact us, or sign up for our newsletter, we may collect personal information such as:

- Name
- Email address
- Phone number
- Shipping and billing address
- Payment details (processed securely through third-party providers)

b. Automatically Collected Information

When you access our site, we may automatically collect information such as:

- IP address
- Browser type and version
- Operating system
- Pages you view on our site
- Time and date of your visit

2. How We Use Your Information

We use the information we collect to:

- Process and fulfill your orders.
- Improve our website and services.
- Send promotional emails and updates (you can opt out anytime).
- Respond to your inquiries.
- Comply with legal obligations.

3. Sharing Your Information

We do not sell or rent your personal data. However, we may share your information with:

- Service providers (e.g., payment processors, shipping companies).
- Authorities if required by law or to protect our legal rights.
- Analytics tools to improve our website performance.

4. Cookies and Tracking Technologies

Our website uses cookies to enhance your browsing experience. Cookies are small text files stored on your device that help us analyze site traffic and customize your experience. You can manage your cookie preferences through your browser settings.

5. Data Security

We implement appropriate technical and organizational measures to protect your personal data from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet is entirely secure.

6. Your Rights

Depending on your location, you may have rights regarding your personal data, such as:

- Accessing the information we hold about you.
- Requesting corrections or deletion of your data.
- Withdrawing consent for data processing.

To exercise your rights, contact us at office@canvasmemoriesuk.com

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices. Please review their policies separately.

8. Updates to This Policy

We may update this Privacy Policy periodically. Changes will be effective immediately upon posting.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Email: office@canvasmemoriesuk.com