

Terms of Use

Effective Date: 19.11.2024

Welcome to canvasmemoriesuk.com ("we," "our," "us"). These Terms of Use govern your access to and use of our website and services, including the purchase of personalized canvases. By using this website, you agree to these Terms of Use. If you do not agree, please do not use the site.

For inquiries, please contact us at:

Email: office@canvasmemoriesuk.com

1. Eligibility

This website is intended for use by individuals aged 18 and older residing in the United Kingdom. By using the site, you confirm that you meet these requirements.

2. Use of Website

You agree to use this website only for lawful purposes, including browsing, placing orders, or contacting us. Any unauthorized use, such as fraudulent activities or disrupting the website, is prohibited.

3. Account Registration

You may be required to create an account to place orders. You are responsible for maintaining the confidentiality of your login credentials and all activities under your account. Notify us immediately if you suspect unauthorized use of your account.

4. Ordering and Payments

Order Process: All orders are subject to availability and acceptance. Once an order is placed, you will receive a confirmation email.

Pricing: Prices are listed in GBP (£) and include VAT unless otherwise specified. Shipping fees are calculated during checkout.

Payment: We accept secure payments through credit/debit cards, PayPal, and every other way of payment.

Cancellations: Orders for customized canvases cannot be canceled once production begins.

5. Product Information

All canvas products are made to order based on customer specifications. While we strive for accuracy, slight variations in color or size may occur due to the nature of the materials used.

6. Shipping and Delivery

Delivery Area: We ship to UK addresses only.

Delivery Times: Estimated delivery times are provided during checkout but may vary due to unforeseen circumstances.

Delays: We are not liable for delivery delays caused by courier services or events outside our control.

7. Returns and Refunds

Due to the personalized nature of our products, returns are not accepted unless the item is defective or incorrect. Contact us within 14 days of receipt for assistance.

8. Intellectual Property

All content on this website, including images, text, logos, and designs, is the property of Canvas Memories UK and protected by copyright laws. Unauthorized use is strictly prohibited.

9. Privacy

Your personal information is processed in accordance with our Privacy Policy. By using this site, you consent to such processing and warrant that all data provided by you is accurate.

10. Limitation of Liability

We are not liable for:

Losses caused by unauthorized access to your account.

Damage to your device from using our website.

Delays or failures beyond our control.

Our liability for defective products is limited to replacement or refund, as applicable under UK consumer laws.

11. Changes to Terms

We reserve the right to update these Terms of Use at any time. Changes will be effective upon posting. Your continued use of the site indicates acceptance of the revised terms.

12. Governing Law

These Terms of Use are governed by and construed in accordance with the laws of England and Wales.

13. Contact Us

If you have any questions about these Terms of Use, please contact us at:

Email: office@canvasmemoriesuk.com

By using CanvasMemoriesUK.com, you confirm your agreement to these Terms of Use.